



F.Y.I.

from the Policy Unit

FYI-282

Date: May 11, 2020

SUBJECT: NEW COVID-19 Child Support and Unemployment Insurance Questions and Answers

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSS.POLICYQUESTIONS@azdes.gov or call 602-771-8127

The purpose of this FYI is to notify staff that new COVID-19 Child Support and Unemployment Insurance Questions and Answers have been added to existing UI Benefits FAQs on the PORT.

Unemployment rates have soared as a result of the COVID-19 pandemic and DCSS has seen an increase in UI payments applying to child support cases. Caseworkers are receiving a high volume of calls. The new Q & A information will help all DCSS staff in answering our customers' questions.

The COVID-19 Child Support and Unemployment Insurance Questions and Answers FAQs may be found in the PORT at the following location: Appendices>Frequently Asked Questions> UI Benefits

DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.

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